

SPL-120AWLK Return Material Authorization Form

- 1) **TROUBLESHOOT**: Please attempt to troubleshoot your weapon's light through the user's guide, maintenance and service manual found on our website at www.spa-defense.com/spl120awlk.htm
- 2) **CONTACT**: If the SPL-120AWLK component(s) is/are still not functioning as described, please contact our Customer Service Center at (954) 568-7690 or illumination@spa-defense.com to obtain a Return Material Authorization number. (NOTE: A RMA # is required for all returns and service of the SPL-120AWLK.)
- 3) **COMPLETE FORM**: Fill out this RMA Form completely in order to avoid delays in processing.

CUSTOMER INFORMATION

Rank	
First Name	
Last Name	
Address Line 1	
Address Line 2	
City	
State	
Zip	
Country	
Phone Number	
*Fax Number	
E-Mail	

* Optional

PRODUCT DESCRIPTION

Product	
*Serial #	
RMA #	
Product(s) Returning (List all components)	
Problem Description	

* Optional

- 4) **PACKAGING**: Please package the component(s) carefully & ENCLOSE A COPY OF THIS RMA FORM

- 5) **SHIPPING**: Ship the package to the following address.

SPA Defense
 Illumination Division – RMA# _____
 3409 NW 9th Avenue – Suite 1104
 Fort Lauderdale, FL 33309

- 6) **CUSTOMER CARE**: A customer service representative will update you via e-mail within 48 hours of receipt of your shipment to update you of actions taken by our company. If you have any questions, please contact our company at (954) 568-7690 or contact@spa-defense.com with your RMA# available.